

THE LAURELS SURGERY NEWSLETTER



Spotlight on your practice

Here are some important updates and health reminders for the Autumn season.

- We now have four permanent GP's and one Advanced Nurse Practitioner in post offering approximately 280-300 appointments each week. Regular GP Locums continue to support the practice offering further and additional appointments.
- Up to 50% of General Practitioner and Advanced Nurse Practitioners appointments can be booked for non-urgent issues up to six weeks in advance.
- We reserve several appointments every weekday just for children. If your child is unwell remember to ring the practice early.
- Did you know that you can send us a message by using ACCURX link on our website's main page? We aim to respond to you in two working days.
- 189 hours (757) of clinical appointments were missed by patients between April – September. Equating to 31.5 days of GP appointments missed. So, if your request for an appointment is non urgent, please avoid phoning in the morning. Consider sending the practice a message via ACCURX on the practice website: www.thelaurelssurgery.co.uk

JOIN OUR PPG

In January this year we invited patients to express an interest in participating in a Patient Participation Group.

The practice received 29 expressions of interest, and held an engagement session on 16th September, which was attended by patients, Social Prescribers and LLAIS, an independent organisation that helps people in Wales to have a say in their health and social care services.

The next 'Patient Participation Group' event will be held in January 2025. The plan will be to elect a chair and a secretary to take the group forward.

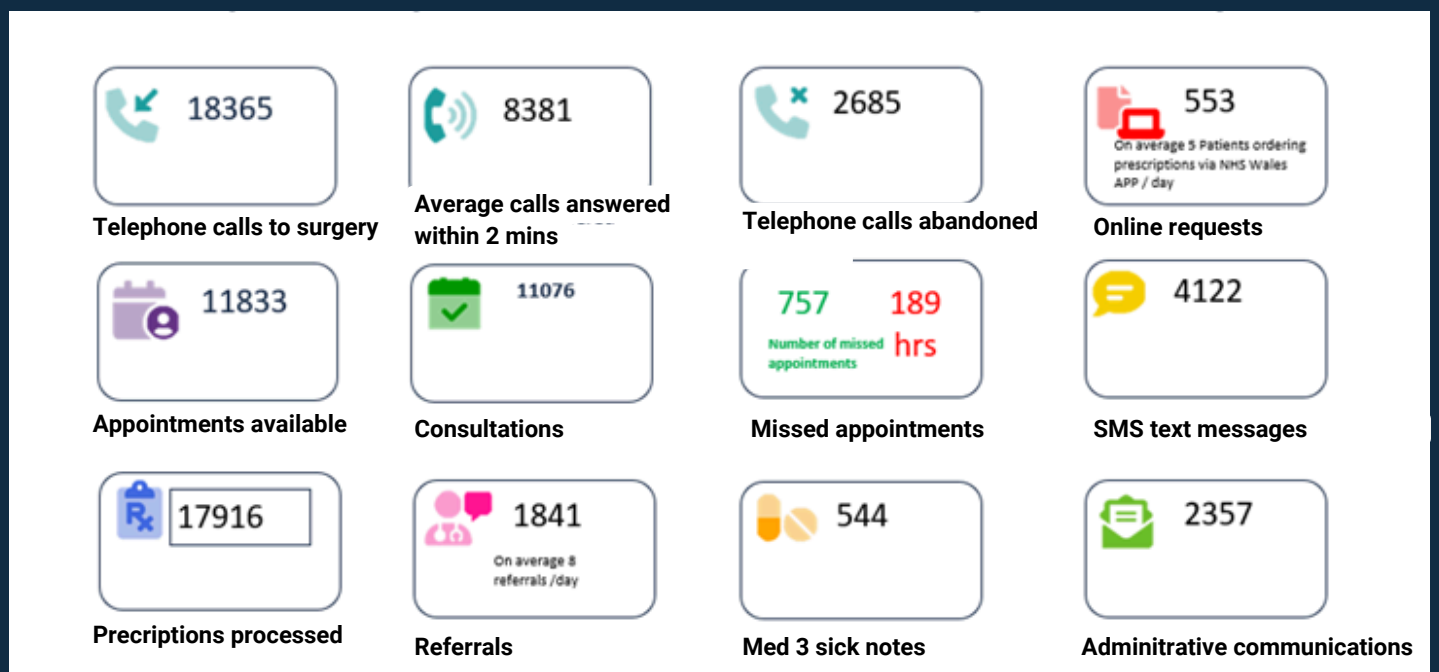
We will continue to update you on the progress of the new PPG.



Surgery Performance

Below is an overall view of our dashboard which shows the appointment, telephone, and other admin data which is updated monthly.

If you have an appointment booked that you cannot keep, please let you know as soon as possible so that we can offer your appointment to another patient. This data is from April – September 2024.

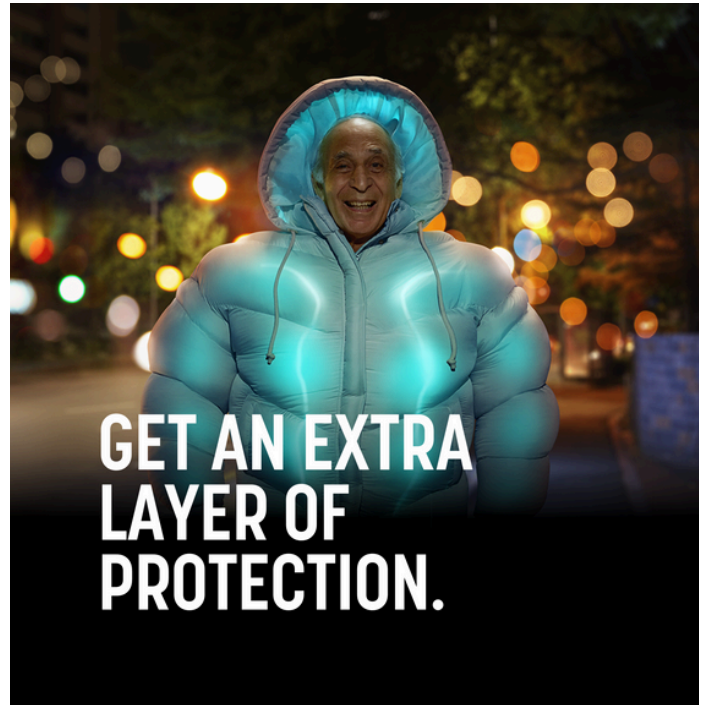


PROTECT YOURSELF THIS WINTER

Flu – Flu vaccinations will be held in the GP practice for those who are eligible. Patients will be sent a text message or called to book their appointment.

Covid-19 Autumn booster – The Vaccination Centres in Flintshire and Wrexham will be sending letters inviting those eligible to attend an appointment. Each patient will be given details on where their vaccination will be held.

Respiratory syncytial virus (RSV) - is a common cause of coughs and colds. They're not usually serious, but some babies and adults have a higher risk of getting seriously ill. This year the Vaccination Centres will be inviting eligible patients for a RSV vaccination.



More information and the eligibility criteria are available [here on the BCUHB website.](#)

SEXtember 2024

Take control of your sexual health following SEXtember – collect free test-and-post kits from pick-up points across North Wales, or order online.

To make it as easy as possible, we're working with our colleagues at [Public Health Wales](#) to make tests available to collect free-of-charge from a range of venues across North Wales.

All you need to do is walk in and ask for a test-and-post kit. It's completely confidential. You won't be asked for your details, and the test comes in plain packaging.

Find out more about our clinics near you - your local [sexual health clinic](#) can provide detailed help and advice to support your sexual health and wellbeing.

